

# Stay Safe, Stay Happy

**The safety of our guests and our team is always our top priority.**

To ensure you have a happy stay and to reassure you that we have thought of all aspects of your stay, please familiarise yourself with the following service and safety procedures that are now in place.



**Jason Carruthers**  
Managing Director,  
Jurys Inn & Leonardo Hotels  
UK and Ireland



## HYGIENE

- We have worked with Officials at Environmental Health to develop best protocols and standards
- We use Ecolab disinfectant products that are proven to be effective against Covid 19
- Deep cleaning protocols in place
- Sanitising stations at key touchpoints
- Additional cleaning of frequently touched items
- Increased bedroom checks by Senior Management
- Minimum printed material



## SOCIAL DISTANCING

- Minimum touch check in and check out
- Please observe floor markings
- Protective screens at all reception desks
- Lifts should only be used by one person or guests known to each other



## 'CASHLESS' OPERATION

- Cards only at this time
- Your card will be charged on check in for the cost of your stay
- You will be charged any additional costs as consumed



## FOOD & BEVERAGE

- All menus are now online
- Breakfast available daily as a continental option delivered to your room
- Contactless room service is available daily
- Appropriate and hygienic delivery methods in place for our food & beverage offering



## TRAINING

- All employees have received additional training on how to keep you and themselves safe. This will be reflected in how they interact with you during your stay